

Important Fraud Alert

Unauthorized Emails & Fake Invoices

Dear Valued Customer,

UMAX Shipping has recently been made aware of fraudulent activity involving fake email accounts impersonating our employees. These scammers are sending false invoices using domains such as umax-world.com and other variations designed to look similar to our official address.

1. Official UMAX Email Domain

All legitimate communication from UMAX Shipping will come ONLY from: @umax.world

Any email sent from @umax-world.com, @umaxworld.com, @umex.world, or any other similar domain is not from UMAX Shipping.

2. Bank Account Verification Required

Please be reminded:

- UMAX Shipping has never changed its bank account information.
- Before responding to any payment request, always verify:
 - The sender's email domain
 - The bank account number on the invoice
- If anything looks unusual, do not send payment until you confirm with your UMAX representative.

3. Report Suspicious Emails Immediately

If you receive any questionable or unfamiliar invoice or communication: Please forward it to UMAX Shipping immediately so we can investigate and take action.

4. Customer Responsibility for Correct Payment

UMAX Shipping is not responsible for any payments made to fraudulent accounts. Customers remain fully responsible for settling any outstanding A/R directly with UMAX Shipping through our official channels only.